

Voucher Processing System 'VPS'
Handling Centre Edition v1.x

How does the 'Handling Centre Edition' of VPS differ from the standard product?

The standard product of VPS is targeted at wholesalers, who collect all their vouchers direct from the retailer, allowing them to count the vouchers and credit the retailers whilst claiming from the voucher publishers. Often voucher packets sent in by a retailer include less than 20 vouchers, and the wholesaler edition provides an efficient process of handling these whilst providing industry required standard outputs for the publishers.

Handling centre edition was created by popular demand from 'counting houses', firms that provide large scale auditing of a wholesaler's claims on behalf of the publisher. This can include the need to track a delivery of over a million vouchers from the minute they are delivered, to the moment they are returned or destroyed as appropriate. To accommodate both the large quantities of voucher involved, and the strict audit requirements of publishers involved, the Handling Centre (version 0.3 and above) includes the following features in additional to all of VPS's normal functionality.

Handling Centre Standard Features

- ▄▄▄ Streamlined scanning experience to accommodate the input of bulk voucher data
- ▄▄▄ The ability to pre-differentiate customers based on their requirements, ie. Between customers that send vouchers in purely to be counted and presented with voucher totals (for example for audit purposes) and the customers who require a credit for voucher and a claim to the vouchers publisher.
- ▄▄▄ The ability to enter short coupon codes to identify a coupon. These are increasingly being printed on vouchers to identify regional data etc which publishers require.
- ▄▄▄ Administrators have far more control over scanned data, with the ability (if rights are given) to manually edit scanned EAN voucher totals, and if required to remove individual scanning sessions data.
- ▄▄▄ New reports increase audit capabilities on both per session and per batch basis's.
- ▄▄▄ The ability to audit PIN data Batches prior to processing.
- ▄▄▄ Enhanced 'Scan Rate' reports on a per user basis now include PIN scanning statistics.
- ▄▄▄ Differing Accounts Types, Customers for small coupon packets and Agents with large multi Packet counting requirements
- ▄▄▄ Account Grouping, Enabling groups of accounts to be processed at different times
- ▄▄▄ Many reports have been re-designed to show information more relevant to a counting house's requirements.
- ▄▄▄ A new database connection system allows for both an increased amount of simultaneous scanners, but also an enhanced scan speed performance.
- ▄▄▄ A new licensing model allows for a limited amount of 'temporary' (6 month) licences to be purchased, enabling a firm to cope with sudden increases of voucher volume often caused by short-term contracts, or publisher promotions

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- ▄▄▄ Temporary coupon creation, Allows new vouchers to be created on the fly.
- ▄▄▄ Internal coupons, barcode printing for specials, none bar-coded coupons and Gift vouchers.
- ▄▄▄ Often handling centres are asked to count vouchers which have been poorly printed, and are virtually un-scannable via a Wholesaler's standard system. To counteract poor printing, the Handling Centre edition includes enhanced support for the use of hand scanners (often trigger based). These linear based can be used to accurately collect data from a high percentage of poorly printed codes, at a rate that still ensures economic viability.

The handling centre is customisable to a high extent with all the following options that can be implemented through the use of separately purchased plugins:

- ▄▄▄ Software integrated weighing of voucher deliveries using industrial scales. This enable packs to be sub allocated to smaller Packets for the same account.
- ▄▄▄ Ability to break a large delivery into smaller track-able packets, enabling the load to be split over several scanning personnel. Each 'sub-packet' is fully status traceable throughout the counting process.
- ▄▄▄ Central monitoring of real-time user scan rates by an administrator. Utilising this feature, a large graphical display can be installed in a counting area showing current scanning statistics to staff, managers or indeed visitors.
- ▄▄▄ Any individual voucher packet received by a company can be traced step by step through the counting process, ensuring a complete audit of any packet can be provided.
- ▄▄▄ Cheque printing for direct to customer claims.

Where could I find more information about VPS?

There are several methods; you can contact Binary Star direct via any of the following methods:

Email

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Telephone / Fax

Office Number (9-5 Weekdays) 0116 2427000
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