

Domain Renewal & Expiry Guidelines

Binary Star Support Line:
T: 0116 242 7000 (Monday to Friday - 9am to 5pm)
F: 0116 2427001

Mail to: Customer Support Team, Binary Star Ltd, Unit 5a, 72 Bradgate Street, Leicester, LE4 0AW

All domains are renewed on an annual basis, we will send out reminder emails 30 days, 14 days and 1 day before expiry. We will send the emails to the email address on your account with us, it is the registrants responsibility to make sure their contact details are up to date. Binary Star Ltd takes no responsibility if your domain renewal fails due to your contact details being incorrect. If you do not wish to renew a domain please make sure you contact us a minimum of 14 days before your domain expires by emailing us at support@binarystar.co.uk.

If you do not renew your domain before its expiry date, the domain name and related services will be suspended and you will have up to 14 days (protected period) after to renew the domain name at the original renewal fee. Please see our reminder emails for your renewal pricing.

After 30 days your domain will be suspended and will go into a 60 day grace period which you can still renew your domain name but with an additional redemption fee of £55 + VAT. This must be requested by email before the 80th day after your domain has expired, after 90 days your domain will be cancelled and deleted from the register and made available for resale through a third party registrar. Binary Star Ltd will not guarantee the renewal of a domain name.

OUR PARTNERS

Microsoft



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Computer Associates